

### Creating a Culture of Success for ALL Students:

- \* Dealing with the Resistance
- \* Engaging Parents and the Community
  - **Dr. Sue Szachowicz**

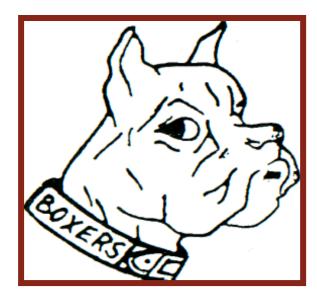
Senior Fellow, ICLE Retired Principal, Brockton High School



SAANYS Webinar, January 12, 2016



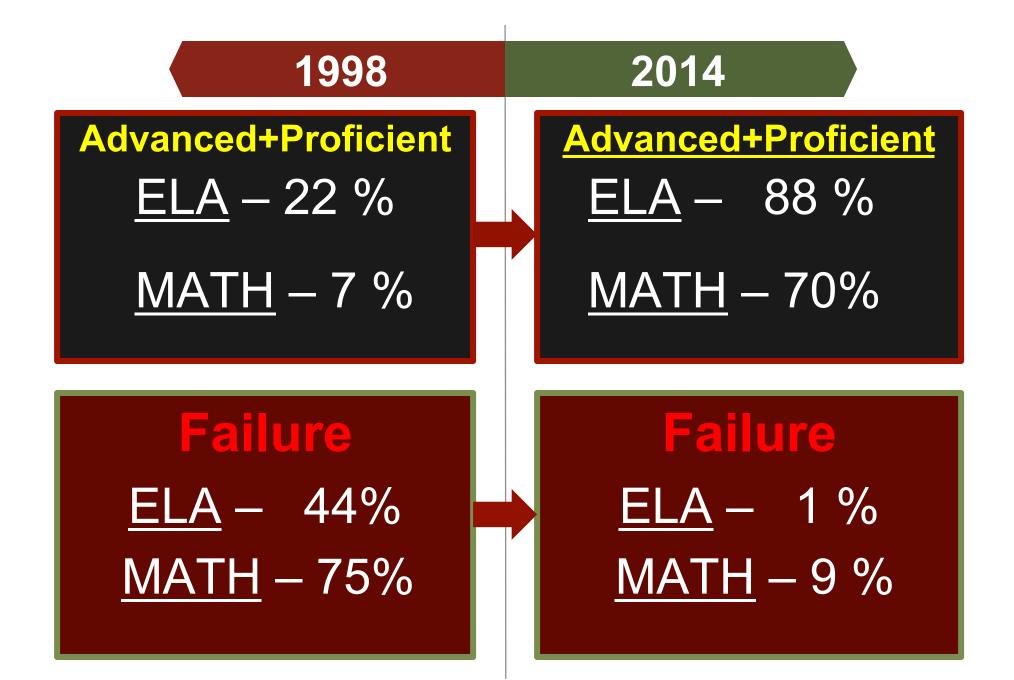
### **Boxers in the** NEW YORK TIMES



## High Expectations NO Excuses!!!



#### **September 28, 2010**



### **KEY QUESTION FOR YOU:**

You may NOT be in such dire straits... BUT

## Are you THE BEST you can be? How about SPED? ELL? Students in poverty? Any gaps?

## **High Expectations** in action! It's not enough to just EXPECT **MORE.** High expectations alone are NOT ENOUGH!!! Students also need to build skills! How did we change the culture of Brockton High???



## **Changing Culture through Literacy**

Set clear expectations about WHAT we would teach the students to be able to do: LITERACY

- Taught everyone HOW to teach these skills
- Many teachers only believed when the SAW the results
- AND, we valued their work. Their instruction mattered!!!

# Here's another way to say it simply:

## You want to improve your school? Focus on the adults, not the kids!



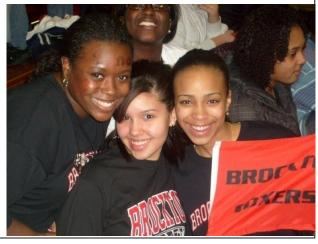


## So, how did we do this? Our turnaround: 4 Steps



- **1. Empowered a Team**
- Focused on Literacy Literacy for ALL, no exceptions- all means all
- 3. Implemented with fidelity and according to a plan
- 4. Monitored like crazy!





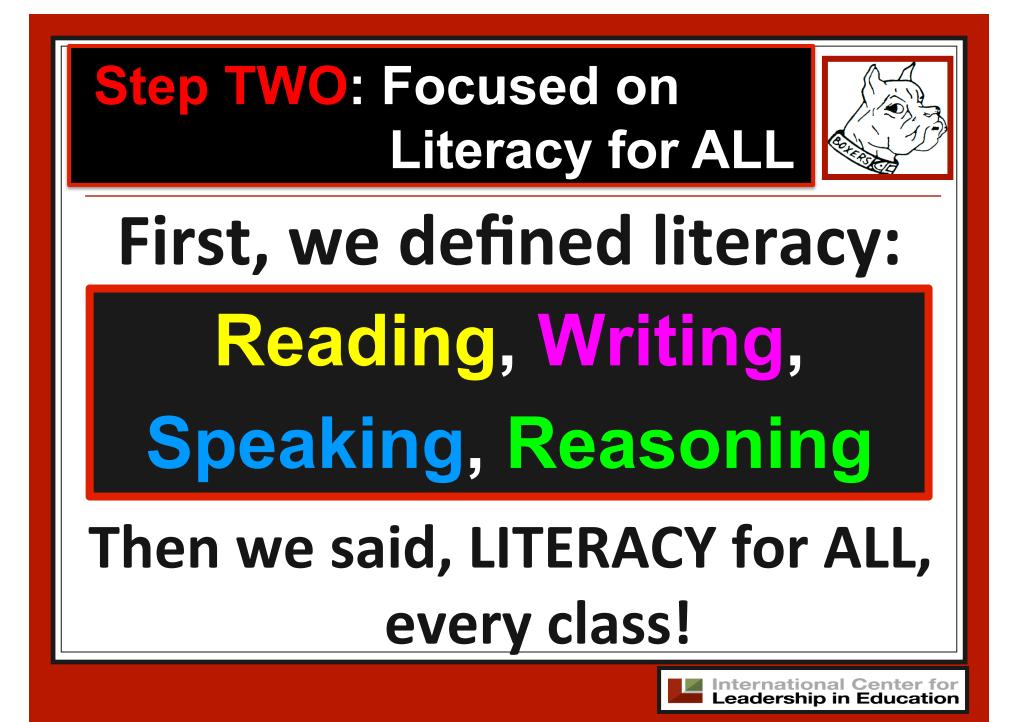
### Step ONE: Empowering a Leadership Team



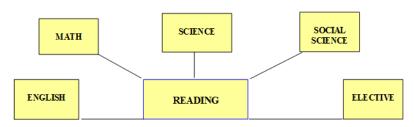
#### **Restructuring Committee – our "think tank"**

- Every department represented with a mix of teachers and administrators
- Balance of new teachers and veterans, new voices, and voices of experience
- Selection criteria: Trust, Communication Skills, Collaboration, Humor
   Go after people!!!

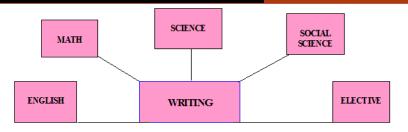




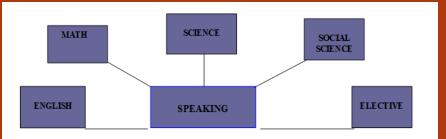
#### **Brockton High Literacy Initiative**



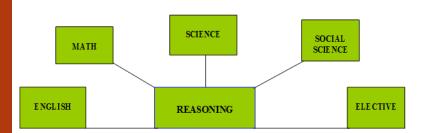
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## **Step THREE:** Implemented with fidelity and a plan



**Faculty Meetings became Literacy Workshops** KEY = Adult Learning Teachers teaching teachers - GOOD stuff!





FOCUS, FOCUS, FOCUS

## We started with writing!

Writing is thinking





## The key to our transformation:

### **ADULT LEARNING** and SUPPORT We modeled for the faculty the process that they would then teach to the students.







LITERACY WORKSHOP: We started with WRITING!



WHAT IS IT? Students must read a passage, and then write a response to a question about that passage.

WHY START WITH THAT? Easily crosses all disciplines, is authentic, and is measurable.

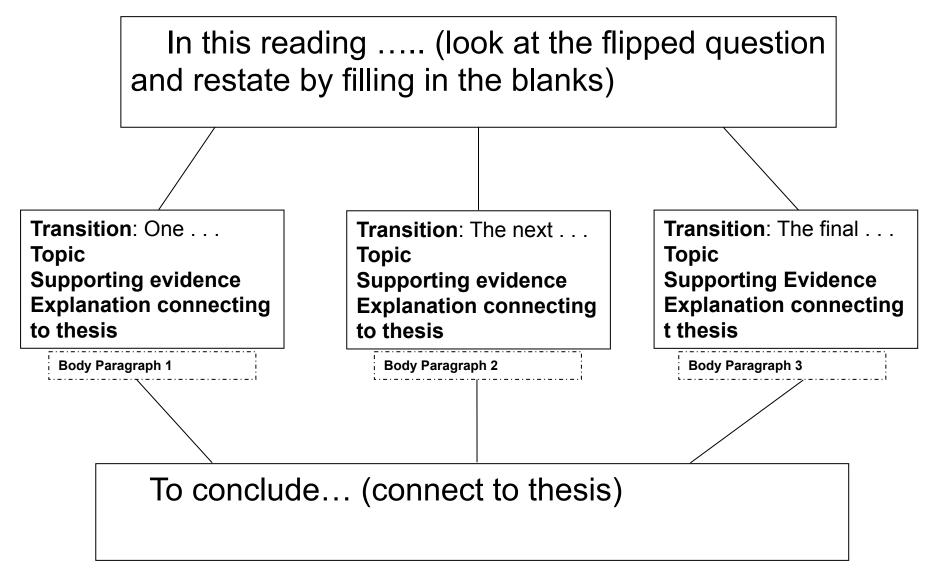
Students demonstrate writing skill AND understand the content.



#### **OPEN RESPONSE WRITING STEPS**

- 1. ACTIVELY READ QUESTION BY CIRCLING AND UNDERLINING KEY WORDS.
- 2. RESTATE QUESTION AS THESIS (LEAVING BLANKS).
- 3. ACTIVELY READ PASSAGE.
- 4. MAP OUT YOUR ANSWER.
- 5. WRITE YOUR RESPONSE CAREFULLY, USING YOUR MAP AS A GUIDE.
- 6. STRATEGICALLY REPEAT KEY WORDS FROM THESIS IN YOUR BODY AND IN YOUR END SENTENCE.
- 7. PARAGRAPH YOUR RESPONSE.
- 8. REREAD AND EDIT YOUR RESPONSE.

## The student creates a map in order to organize the response:



### Final Step: The Rubric

This rubric provides the students with the criteria upon which they will be assessed.

#### OPEN RESPONSE ASSESSMENT

#### WRITER'S NAME

DATE

WRITER'S NAME	DATE	
CONTENT	FORM	
<ul> <li>8</li> <li>Response contains a clear thesis and insightfully answers all parts of the question.</li> <li>Response provides relevant and specific textual evidence.</li> <li>Explanations of evidence are clear and accurate, and demonstrate superior understanding of the material.</li> </ul>	<ul> <li>Response contains sophisticated and effective use of transitions and strategic repetition indicating complete control of the material.</li> <li>Response is logically and effectively organized in its thesis, paragraphing, and sequencing of examples.</li> <li>Response contains clear sentence structure with few or no errors.</li> </ul>	
<ul> <li>Response contains a clear thesis and adequately answers all parts of the question.</li> <li>Response provides relevant but general textual evidence.</li> <li>Explanations of evidence are mostly clear and accurate, and demonstrate good understanding of the material.</li> </ul>	<ul> <li>Response contains adequate but simplistic use of transitions and strategic repetition.</li> <li>Response is organized in its thesis, paragraphing, and sequencing of examples.</li> <li>Response contains clear sentence structure with no distracting errors.</li> </ul>	LEGIBILITY 1 • Easy to read 0 • Difficult to read
<ul> <li>Response contains a thesis but only partially answers the question.</li> <li>Response provides a mix of accurate and inaccurate textual evidence.</li> <li>Explanations of evidence are vague and/or demonstrate limited understanding of the material.</li> </ul>	<ul> <li>Response contains some inappropriate use of transitions and strategic repetition.</li> <li>Response demonstrates lapses in the organization of its thesis, paragraphing, and/or sequencing of examples.</li> <li>Response contains lapses in sentence structure that interfere with the clarity of thought.</li> </ul>	
<ul> <li>Response contains a thesis but only minimally answers the question.</li> <li>Response provides insufficient and/or largely inaccurate textual evidence.</li> <li>Explanations of evidence are unclear and/or demonstrate minimal understanding of the material.</li> </ul>	<ol> <li>Response contains incorrect or inadequate use of transitions and strategic repetition.</li> <li>Response reflects minimal organization of its thesis, paragraphing, and/or sequencing of examples.</li> <li>Response contains major errors in sentence structure.</li> </ol>	LENGTH 1 • Sufficient 0 • Insufficient
<ul> <li>Response is incorrect.</li> <li>Response contains insufficient evidence to show understanding of the material.</li> <li>Response is off-topic and/or contains irrelevant content.</li> </ul> Evaluated by: Self Peer	<ul> <li>Response contains no evidence of transitions and strategic repetition.</li> <li>Response reflects no organization.</li> <li>Response contains little to no evidence of sentence structure.</li> </ul>	NG
Comments:	13-14 = Adva 11-12 = Profi 8-10 = Need 0-7 = Failin	icient s Improvement

#### Success by DESIGN, not by chance!

The Open Response calendar of implementation:

Nov 2-6: Social Science, Social Sci Biling. Nov 30-Dec 4: Wellness, JROTC **Dec 14-18: Science, Science Bilingual** Jan 11-15: Business, Tech, & Career Ed. Jan 25-29: Math, Math Bilingual Feb 22-26: Foreign Lang, Special Ed Mar. 7-11: **English, ESL, Guidance** Family & Cons. Sci, ProjGrads Mar 20-24: Apr 5-9: Music, Art

## The key:

We infused literacy skills into EVERY area rather than doubling up on English and math classes. The content provides the context.



Step FOUR: Monitored like crazy!!!

## What gets monitored is what gets done!

Monitoring the work of the students (rubrics and collection and review of the work)



 Monitoring the implementation by the faculty (walkthroughs, evals)



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## Remember

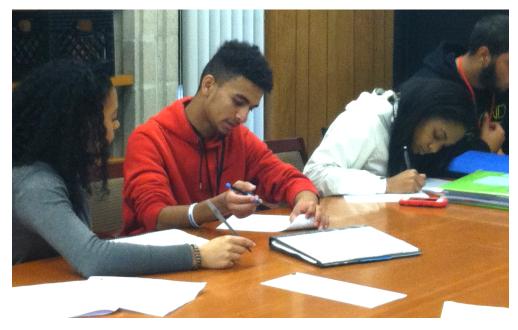
## It's about the adults, not the kids!

## We taught ourselves to teach these literacy skills to the students.

And we will ALL do it THIS WAY!

## By doing this we gave our students powerful THINKING ROUTINES!







## Implementing these four steps required one more important component: **LEADERSHIP!!!**

**Principles of** Leadership for School Improvement This is "walk a mile in my shoes" leadership advice.)

### My definition of Leadership

## Leadership is getting people to do what they need to do, but they either can't or won't.

### And remember

## Leadership is NOT only about position. It is a disposition to take action. Teacher leadership matters – A LOT!!!

## 1. The SCHOOL is the center of the change process!

## If you are school based:

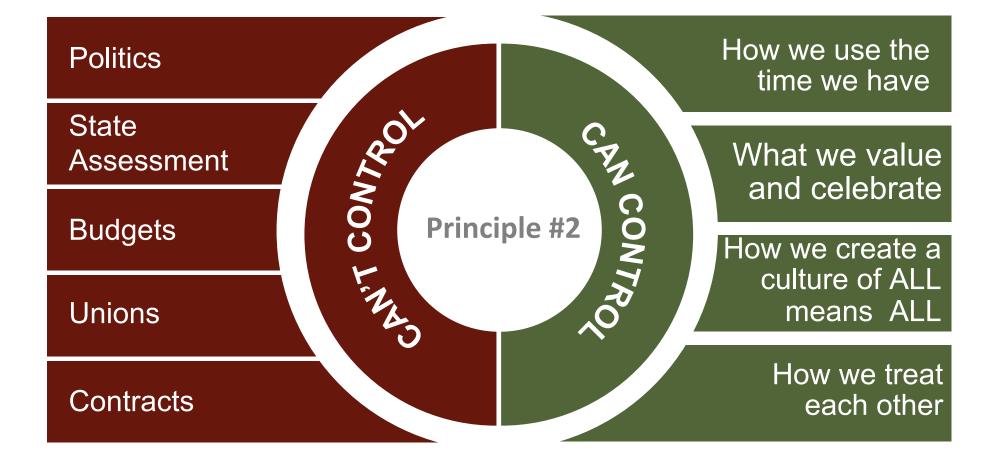
## If you are Central Office based:

You CAN do a lot in your own school. You can't just blame Central. We have the kids for 6-7 hours a day. Are you making THE MOST of that time???

**Remember** what it was like to be in the school! You need to let the school focus. Please do NOT invoke the "Flavor of the Month" initiatives. If you try to do too much, nothing gets done.

- 1. The SCHOOL is the center of the change process!
- 2. Figure out what you CAN control and what you CAN'T control. Go after what you CAN control, and that's more than we sometimes think!

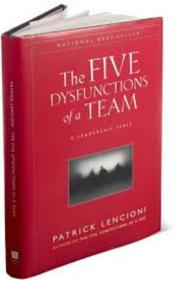
## Figure Out What You CAN and CAN'T Control Principle #2



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- 3. It takes a TEAM!

## Why Team?

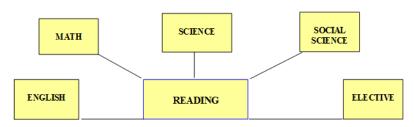
"If you could get all the people in an organization rowing in the same direction, you could dominate any industry, in any market, against any competition, at any time." Patrick Lencioni



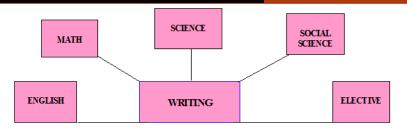
### **Brockton High's Restructuring Committee:** a true think tank!

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- 4. FOCUS FOCUS FOCUS: Determine what your students need and be relentless! Suggestion - Literacy for ALL!!!

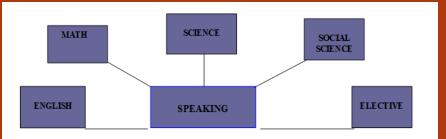
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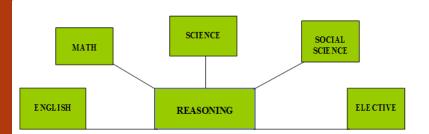
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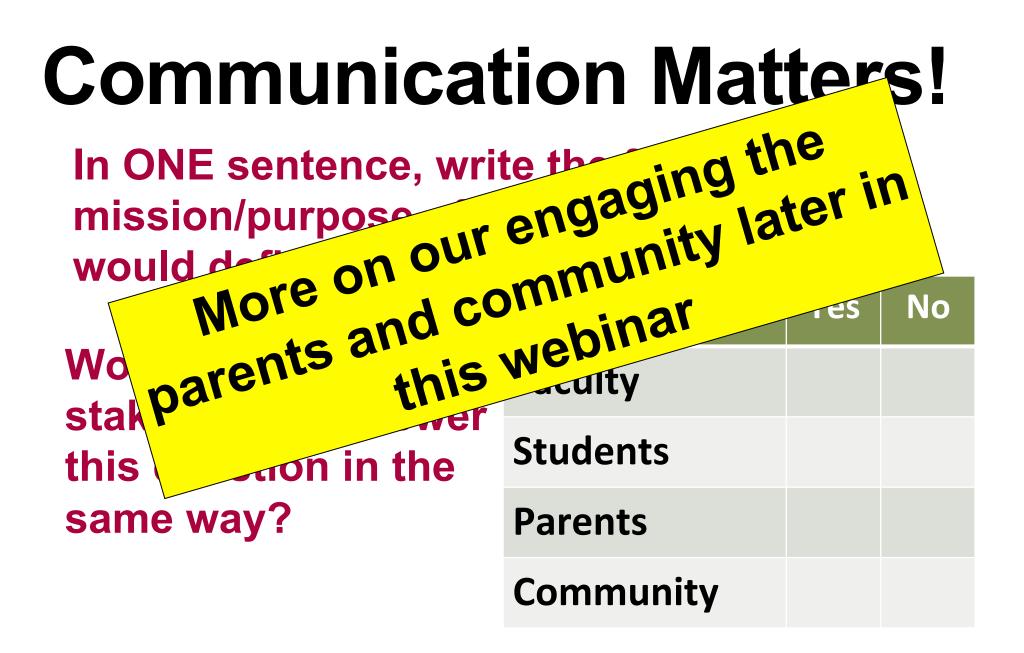


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- 5. Communication matters everyone needs to know the message!



# 6. It's about Instruction! The key to school improvement is adult learning.

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#### **Quality of Instruction** "The main lesson was that student achievement rose when leadership teams focused thoughtfully and relentlessly on improving the quality of instruction."



The Achievement Gap Initiative At Harvard University

Toward Excellence with Equity

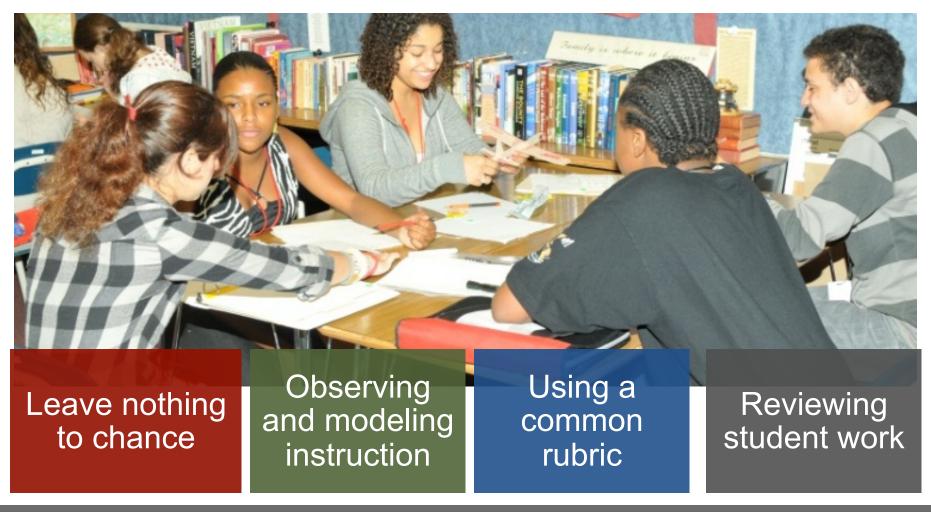
Conference Report by Ronald F. Ferguson, Faculty Director

International Center for Leadership in Education

- 6. It's about Instruction! The key to school improvement is adult learning.
- 7. What gets monitored is what gets done!

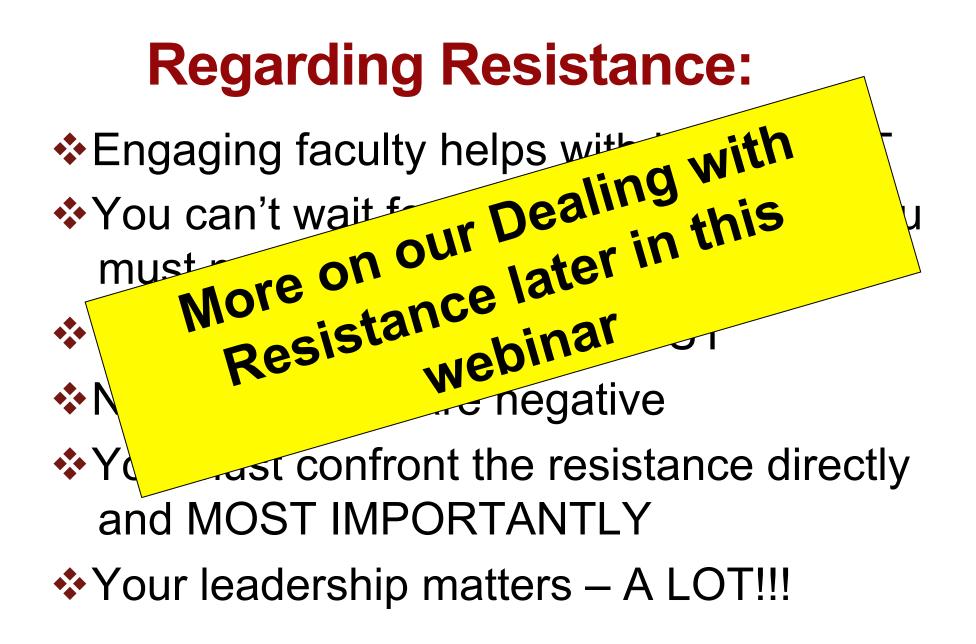
#### What Gets Monitored Is What Gets Done

#### **Principle #7**



- 6. It's about Instruction! The key to school improvement is adult learning.
- 7. What gets monitored is what gets done!
- 8. Taking on the resistance directly!





- 6. It's about Instruction! The key to school improvement is adult learning.
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- 8. Take on the resistance direct
- More on our engaging our parents and community to 9. Celebrate and public change the culture later in this We need

- 6. It's about Instruction! The key to school improvement is adult learning.
- 7. What gets monitored is what gets done!
- 8. Take on the resistance directly!
- 9. Celebrate and publicize your successes! We need to tell our own story.
- 10. HUMOR HUMOR! We have to laugh every day. After all, you must can't make this stuff up!

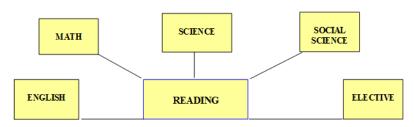
# It's about instruction! Our Literacy Workshops



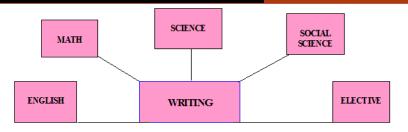
## It's About Instruction – For the Adults

The key to Brockton High's improvement had nothing to do with the students. It was about adult learning.

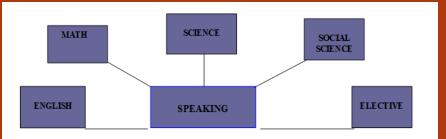
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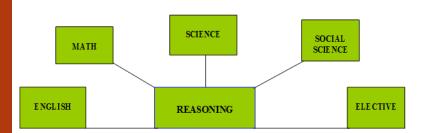
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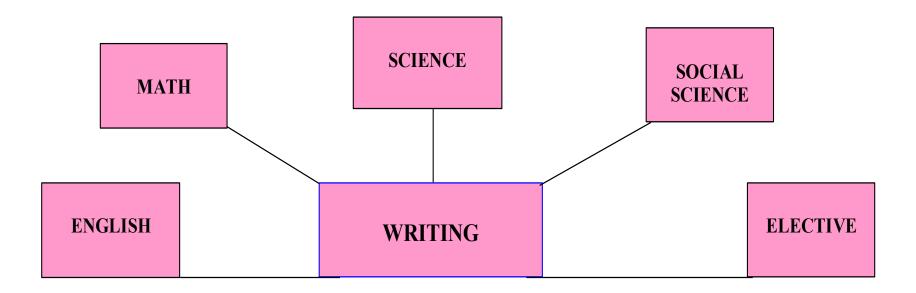
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#### Reminders... Here's how we implemented school wide

- Restructuring Committee targets the skill, based on our data, then writes a training script. The key is teaching the teachers HOW to teach it to the kids – We ALL do it "this way."
- 2. Teachers are trained in the Literacy Workshops. Restructuring members are the trainers, we model the technique.
- 3. A calendar of implementation is developed.
- 4. Teachers use their content as the context to teach the students the targeted literacy skill.



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**Provided samples of a number** of workshops: \*Active Reading/Writing \*Graphing Across the Curriculum \*No Opt Out/Everybody Writes \*Creating Strong Entry Routines \*Developing Speaking Skills for **ALL Students** 

#### Let's recap our Literacy Workshops:

- Restructuring Committee determines topic based on data, our needs
- Restructuring Committee develops script, we all review and practice

Here's the general structure of the Literacy Workshop:

- Introduce topic/ Always use an Opener
- WHY are we doing this (provide some data/ research)
- Model the steps that teachers will then teach to the students
- Provide guided practice of the skill
- Independent practice of the skill
- > Opportunity for questions/Next steps
- Closer

#### **LESSONS LEARNED ABOUT FOLLOWUP:** Don't leave implementation to chance – be directive about when these will be done, demand evidence Support the implementation (coaches, librarians, etc.) MUST be monitored!!! Plan for this!!! Set up system of teachers

- comparing, discussing student work
- EVERYONE has to "play"

# Dealing with the Resistance



Let's talk about BUY-IN The question we are asked most often: How did you get the faculty to buy-into the Literacy Initiative?

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#### **TWO PART ANSWER:**

### **PART ONE:** We engaged the faculty using: Structured Discussions Knowledge Café (World Café) Provided quality PD with **Literacy Workshops** Their voices were sought, heard



#### **TWO PART ANSWER:**

# **PART TWO: TRUTH – It didn't always** work. There were people who NEVER bought in... **NEVER!!!** More on that later!

#### **RESISTANCE???**

# The BEST BEST BEST strategy to deal with reluctant or resistant faculty is to engage and empower. INVOLVE, **INVOLVE, INVOLVE!**

"Bang for your buck" strategies to engage your faculty

- Structured Discussion Groups
- The Knowledge Café
- **Quality PD/ Literacy**



Workshops (previous webinar)

Celebrating Faculty (later today)

# Teachers talking, colleague to colleague about important school issues: Structured **Discussion Groups**



#### A powerful strategy to empower faculty



 Structured Discussion Groups (for more in-depth discussions around important issues facing the school)



- Facilitated by Restructuring Committee members
- Guide questions provided



## Why So Effective?

- Highlights an issue important to the school – we ALL own this issue, we ALL need to help solve our problems
- Engages ALL faculty we need your help
- Stops the "Nobody ever asks us"
- Brings out great suggestions
- Reminds everyone that there are differing opinions on issues, the "everybody feels this way" lament



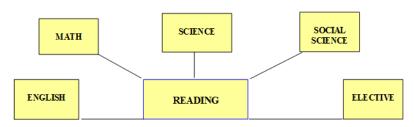
Date: To: From: RE: xxxxxxx Your Faculty Ms. Principal We need your help!

- We have noticed that...(include data if appropriate)
- •On xxxx we will have a full faculty discussion to get your input, ideas, suggestions, comments on this.
- •The three questions we will be discussing are:
- Your group will meet in room xxx and will be facilitated by one of our Restructuring Committee members. Restructuring will debrief on xxxx.
- •We know that if we all put our heads together, we can come up with some solutions. Thank you!

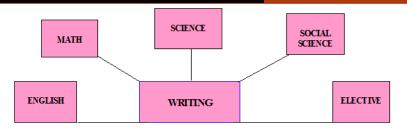
**STRUCTURED DISCUSSION GROUP FORMAT (1 hour):** Three questions on a topic important to the school with discussion time allotted for each question Here are some examples:

We used the small groups to develop our focus – LITERACY! **Restructuring drafted them,** faculty discussed, revised, argued, revised some more... Many people did not buy in, BUT they had a voice in the process

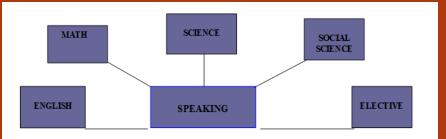
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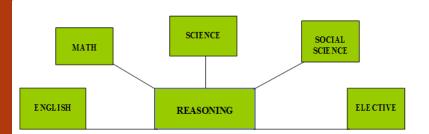
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#### Our first Structured Discussion introducing our Literacy Initiative – 3 questions:

- 1. In each of the four areas of Reading, Writing, Speaking and Reasoning, have we included what is required for students to be successful in your class/your content area? (what have we missed?)
- 2. Is the skill stated clearly so that all teachers and students can understand it?
- 3. Is the skill applicable to ALL content areas? If not, how do we restate it, or broaden it?

We were struggling with a higher failure rate for our students with IEPs.

- 1. What do you see as the major obstacle our special education students face in your class?
- 2. What procedures/ techniques/ strategies have you used that you feel have been most successful for our students with disabilities in your classes?
- 3. What do you think you need to help your students with disabilities be successful in your class?

We were examining policies that we thought might be negatively impacting

- 1. Please review our current attendance policy and highlight what you believe is working well and what changes should be made.
- 2. Please review the Buy-Back policy and highlight what is working well, and what changes should be made.
- 3. No matter what policy is in place, we need to get our students to school. Let's brainstorm what else we can do to help ensure that our students attend every day.



# Suggestion:



A great discussion for your faculty: 1. What skills do our students need to be able to do to be successful on the state assessment?

- 2. What skills do our students need to be able to do to be successful in their classes?
- 3. What skills do our students need to be able to do to be successful in their lives beyond our school?

Role of the Restructuring Committee member (teacher leader) during Structured Discussion Groups:

- During:
- Welcome members of the group
- ✓Introduce questions
- ✓Take notes
- ✓Do not talk
- Be conscious of time
- ✓ Summarize discussion



Role of the teacher leader after Structured Discussion Groups



After:

Be prepared to summarize your group's discussion at the next team meeting

- At meeting, engage in discussion about overall results and next steps
- Participate in planning and implementation

### After every Faculty Discussion Group, we always:

- 1. Debriefed at Restructuring Meeting
- 2. Put together a Voices of the Faculty Feedback Newsletter

Faculty Feedback: VOICES of the FACULTY May 2008

**ISSUE:** The Attendance Policy

Note: There was very strong support for the attendance policy, but frustration with the amount of paperwork generated by waivers and buybacks, etc... Subcommittees of the Restructuring Committee will look at both waivers and buybacks to address some of those concerns.

 The number of allowable absent days is fair, but have the attendance days count by semester rather than term. That might help to control the amount of paperwork, and help with students who were sick, but did not go to a doctor. Faculty Feedback: VOICES of the FACULTY May 2008

**ISSUE:** The Attendance Policy (cont)

- Have the nurses verify a student who went home sick, but didn't necessarily need to see a doctor. (THAT SHOULD BE A WAIVED ABSENCE)
- There should be no limit on the buyback days when students participate in the buyback policy, they are attending, doing their work, and behaving.
- The air quality in the classrooms is poor, and the custodian hasn't cleaned my room for two days.
- These waivers and buy back days should be automated; they should show up on the portal.

#### **Professional Conversations**

- Defining Literacy
- MCAS Analysis
- Final exams vs Projects
- Beliefs about students on IEPs
- Course levels
- Grading practices and policies
- Discipline



- Cell phone/electronics use in and outside of the classrooms
- Parent Involvement
- Strategies for teaching literacy
- Classroom management
- College Readiness
- School Culture: "Respect/ Responsibility"
- Setting professional goals
- Advisories and student support



### Faculty

# Here's a suggestion to neutralize the negativity:

Put all your Intive folks together Dup so they do BUT DON'T their TELL THEM!!!

# Teachers talking, colleague to colleague about important school issues: The Knowledge Café



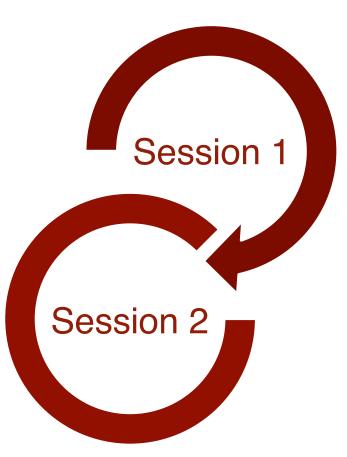
### Engaging the Faculty: The Knowledge Café

adapted from www.theworldcafe.com

### IMPROVING INSTRUCTION: Great way to introduce new ideas Promotes positive discussion Casual, relaxed atmosphere Here's how to begin...

### Knowledge Café

- Develop questions/put on placemats
- Create groups of 4-6; assign in advance
- Identify a comfortable location, easy to talk
- Bring refreshments
- Engage in professional dialogue



### Experiencing a Knowledge Café:

At each table, designate one person as the Table Host **ROLE OF THE TABLE HOST – watch** the time, facilitate the discussion. AT THE END OF SESSION ONE: Table Host remains at the table, flips the placemats over. Everyone else switches tables for Session Two discussion.

### Experiencing a Knowledge Café Session 1

- 1.Introduce yourself and talk about the best book on education that you would recommend to your colleagues.
- 2.Talk about what qualities/skills you would like your students to thank you for when they graduate from your school (no matter what grade that is!)



### TIME TO SHIFT TO SESSION 2:

### Table Host remains, flips over the placemats. Everyone else move to another table.

### **Session 2**

- 1. Introduce yourself and talk about what you are proudest of at your school.
- 2. Talk about what you see as the greatest obstacles you are facing in leading your school improvement efforts.

### Implementing the Knowledge Cafe

- Engages all faculty voices
- Creates dialogue across the school/district

### Helps process difficult issues QUESTIONS ABOUT HOW TO DO THIS???

### Here are some other examples:

### Here's the first World Café we ever did with our faculty. Our theme for this was introducing the 3 R's: **Rigor**, **Relevance**, **Relationships to our faculty**

### **Session 1: Relationships**

- a. Introduce yourself and talk about something that you'd like others to know about you.
- b. What are two strategies you've used with your students to get to know them.

### **Session 2: Rigor and Relevance**

- a. Introduce yourself and talk about the toughest class you ever had in school and what you did to get through it.
- b. Describe something you've done to help a struggling student master difficult material.
- c. Describe a lesson you taught that you believe the students found to be relevant to their lives.

### **TICKET TO LEAVE: 3 – 2 – 1**

- 3: What are 3 qualities in your favorite teacher ever that you'd like to emulate?
- 2: What are 2 things that you think the students want to know about you?
- 1: What is 1 thing that you will when you return to school to connect with your students.





#### Welcome Back!

 Introduce yourself to your tablemates, and talk about what keeps you "in the ring" at Brockton High? And for new teachers - what brought you to Brockton High to teach?

2. (By unanimous decision) What qualities/skills would you like our students to rule a TKO and thank us for when they graduate from Brockton High?

Some Brockton Blockbuster Wivla Name: Rocky Marciano Nation Notice Processing Matchediano Sce. Brockton, Massachusetts, USA Died: 1969-08-31 (A88:45) vercenents: uo nmerican own: Brockton, Massachusetts, USA Nationality: US American Stance: Onhodox Stance: Orthodox Helight: 5' 11" / 190cm Reach: 67" / 170cm Marciano was <u>The Rind management fronter of the Year</u> for 1952, 1954, and 1955. Marcianolis data bela was been used and the second for 1952, 1954, and 1955. Marciano's first turbs with Janasy Jos Jivalcott, this second fibits with Roland Lastacta, and the second field with Read Charles were named The Birds research with in the Yang for 1960, 1963, and 1954, renewdrowy in Una Yoak for 1952, 1953, and 1954, tespectively, in the Year for 1952, 1953, and 1954, respectively. In 1994, Marciano was named the <u>fourth graduat heavy</u> Welling of <u>all-films</u> by The Ring. In 1997, Marciano was heaving the supercent granted complete of abstract to the REVEALOL MISSION VY THE HIME IN 3997, MARCANO WAS formed the several Essent punches of adding by The In 1999, Marciano was named th<u>is timb. Bestick fights</u> the 20th Century by The Reng and the third greatest homomorphic of this Scatt constitution to the Americania Deam State 2010 Century by the Hing and the third greatest heavyweight of the 20th century by the Associated Press. During his sophomote year as a linebacker on the highly. Durine his sophomore year as a inepacter on the migrin tanked Brockton High School football team, Marciano tanked Brockton High School football team, Marclano Intercepted a pass and returned it 67 yards for a touchdown-



3

won 49 (K0 43) + lost 0 (K0 0) + drawn 0 = 49 rounds boxed 241 K0% 87.76 SESSION ONE: Theme: Welcome Back! First question – more personal, but related to the theme:

- Introduce yourself and talk about what keeps you "in the ring" at Brockton High.
- 2. What qualities/skills would you want our students to thank us for when they graduate from Brockton High?

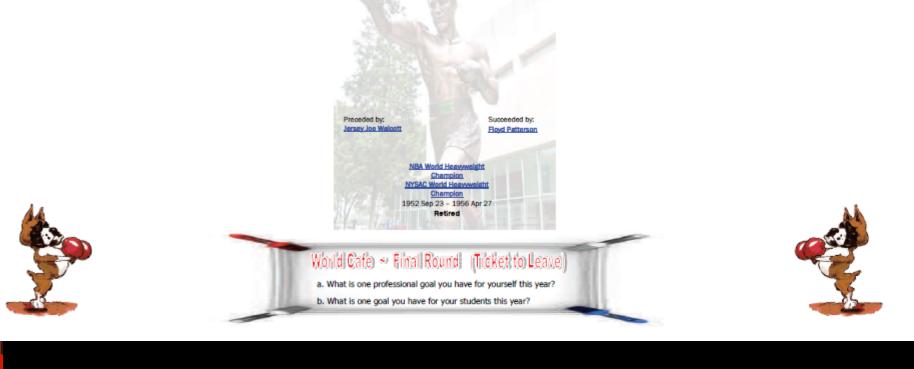




Mastering Vocabulary

1. Introduce yourself to your tablemates, and talk about what you do when you come upon difficult vocabulary words in something that you are reading?

2. As a school of Champions, we never throw in the towel! Share a strategy that you have used with your students that you believe has been successful in helping them access, learn, and own new vocabulary words? And for new teachers, what is one strategy for teaching vocabulary that you would like to try?



SESSION TWO: Theme: Mastering Vocabulary First question – more personal, but related to the theme

(Remember, they are with new people)

- 1. Introduce yourself and talk about what you do when you come upon difficult vocabulary words in something you are reading.
- Share a strategy you have used with your students that you believe has been successful in helping them access, learn, and own new vocabulary words.

**TICKET TO LEAVE:** You have been given an index card and an envelope. On the card, please answer the following two questions, then seal it inside the envelope, put your name on the outside. We'll give them back to you at the end of the year:

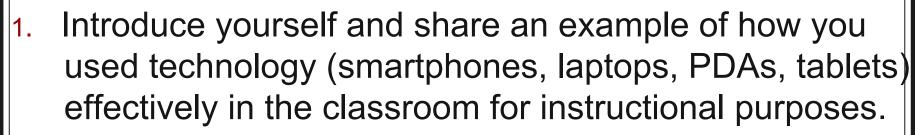
- What is one professional goal that you have for yourself this year?
- 2. What is one goal you have for your students for this year?

For our first World Café in Sept: For Session ONE:



- 1. Introduce yourself and talk about the best book you read or movie you saw this summer.
- 2. For our Oct. InService, we are going to schedule a Faculty Expo. What session(s) topics would you like to see scheduled. Any presenter suggestions?

### For our first World Café in Sept: For Session TWO:



- Review the draft of the proposed new language of the electronic device policy. Strengths, weaknesses, problems, issues?
- 3. Restructuring had a fierce debate on whether to allow students to use electronic devices during lunch: a. outside, b. inside the caf, or c. both. Your thoughts?



# Here's one you could try with your faculty:

### Session ONE:

1. Introduce yourself and talk about what you are proudest of in our school.

2. If we could get everyone in our school to do one thing very well, consistently, and that would impact learning positively, what would that be, based on what our data show?

### Session TWO:

- 1. Introduce yourself and talk about a great strategy you've used to get to know your students well.
- 2. What do you think you could use help with that would benefit your instruction?



### So, are you ready to try this??? Time to plan for your first Knowledge Café!!!

# Teachers feeling valued: Suggestions to Celebrate and Value the Faculty

# Positive message that you value the faculty

Ideas to try:

- Boxer Notes
- Gift Certificates



- Boxer Faculty Champs
- Faculty Appreciation Night

### HOW-TO...Sample Template for faculty presentation

## The next four slides provide an "End of the Year Celebration/ Thanks to Everyone" template





Our teachers were honored - Penny Knight appeared on Greater Boston and Vinny Macrina received the 2012 Arts/Learning Excellence in School Administration Award." We performed for the Governor, our artists received national recognition, and we had the best musical EVER - Grease. Thank you for supporting our students in the arts.

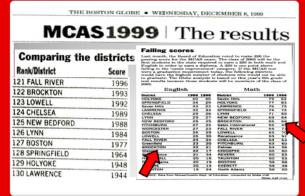




#### **Boxer Pride!!!**



**Highlights in Academics:** Our students achieved at the highest levels ever! But first, a walk down memory lane...









JOHN & ABIGAIL ADAMS

BHS SCHOLARS 2012

268 SCHOLARSHIP RECIPIENTS

33% of the class!

**Results Now** 



You proved that to be true. Because of your instruction, our students achieve!



Senior Marc-Daniel Paul published a book of poetry, we had a great Wellness Fair, our Medical Interpretation students got their certificates, our carpentry students partnered with our Lifeskills students in the Furniture Trust project, our JROTC Boxer Battalion won the Governor's Cup, and 268 students earned the Adams Scholarship!!!

#### International Center for Leadership in Education

# Brockton High School changed the conditions for students by changing the conditions for the

faculty.



















# **NEXT UP:** When that all doesn't work... How to Deal with the Resistance

International Center for Leadership in Education

## It's about the adults!!!

Buy-in often takes time. If we waited for buy-in, we'd still be waiting!!!

Let's think about our faculty...

International Center for Leadership in Education

### **Three Segments of Faculty**

**Top Third** 

Your movers and shakers, sprinters, teacher-leaders

#### **Middle Third**

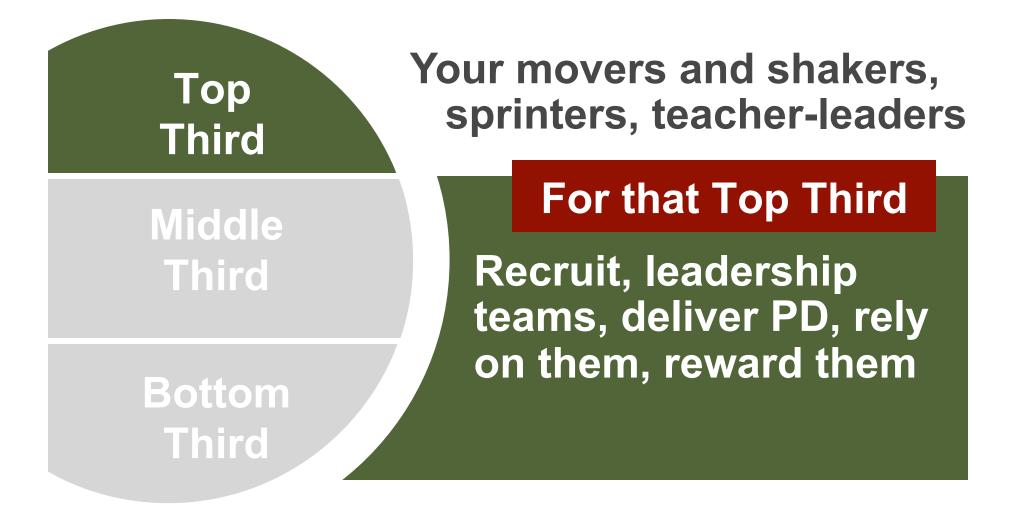
Your good, but cautious teachers. They need to see the evidence before they get on board.

**Bottom Third** 

The "over my dead body" crowd (our ODGs)

International Center for Leadership in Education

#### **Dealing with the Three Segments of the Faculty**



#### **Dealing with the Three Segments of the Faculty**

Your good, but cautious teachers. They need to see the evidence before they get on board.

For that Middle Third

Middle Third

Тор

Third

Bottom Third Engage them, listen to them, train them, support them, mandate and monitor! They are often strong teachers, but cautious – they have been through MANY initiatives

#### **Dealing with the Resistance**

Top Third

Middle Third

Bottom Third The naysayers, the "over my dead body" crowd, the ODGs

#### For that Bottom Third

You have to address it directly and move ahead with the agenda. It has to be understood that "everybody has to play!"

#### Introducing five members of this group:



- Ms. This Too Shall Pass
- Mr. Independent
- Ms. Afraid to Try
- Mr. Pretender
- Ms. Over My Dead Body

## I'll bet you've met them all!!!

#### **Ms. This Too Shall Pass**

A good, skillful teacher, but has lived through so many reforms, mistrustful of any change as "yet another thing". Won't be "on board" until she sees the results.

#### Mr. Independent

Strong personality, loved by the kids, but often thinks of himself as the superstar who knows what's best, after all who does the principal think s/he is anyway telling me what I can teach. Believes he is the best teacher in the school and already knows the best way to teach.

## **Ms. Afraid to Try**

A not so skillful teacher who struggles with employing a variety of strategies, runs a teacher-centered classroom, and is afraid to try anything different for fear of failing in front of the class.

#### Mr. Pretender

Always says YES to everything, wants to SFFM like he's on board. Talks about his classroom like it's all being done. But when it comes time for the results, they aren't there and all you get are excuses about what the kids can't do or didn't do. He has a mindset of low expectations for the students.

#### Ms. Over My Dead Body

You wonder why this person even became a teacher. She is loud, an obstructionist, not a team player at all, does things HER way, thinks of her classroom as her kingdom, and will likely be defiant, even insubordinate.

#### Taking on the Resistance -Directly You will always face resisters and naysayers. They key is how you deal with them. And it can be awful!

# With Students and Parents Try this line:

# "I'm sorry, but it's MANDATORY!"



# Here's a suggestion to neutralize the negativity:

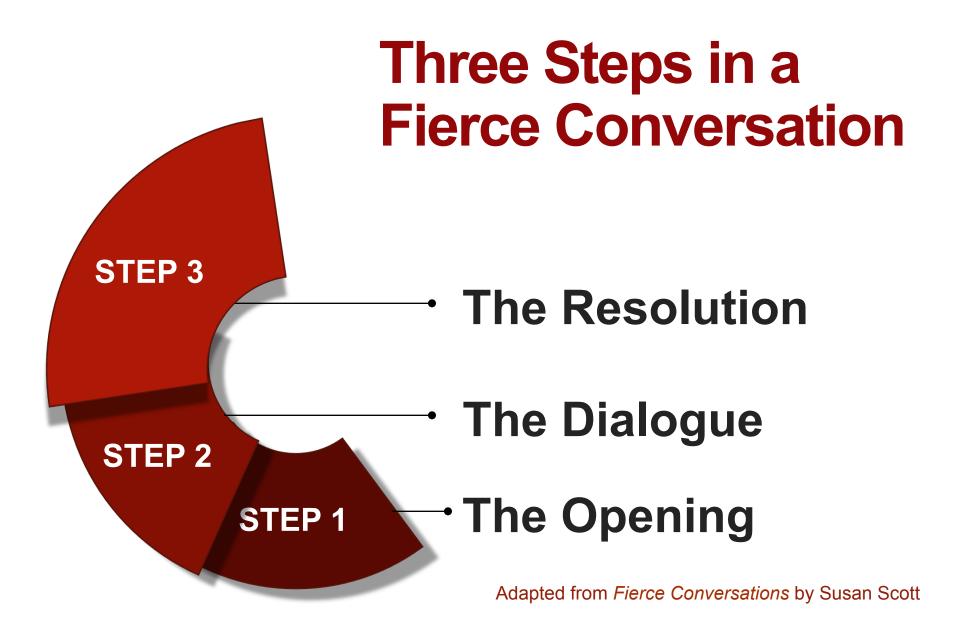
# Put all your negative folks together i group so they dor ad their tread their

What do you do when everything you have tried to do to support the teacher hasn't worked? Actually, they don't want it to work... they didn't even try.

#### **Fierce Conversations**

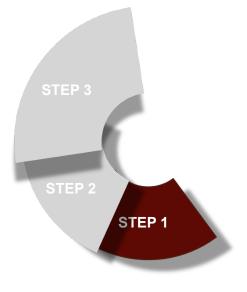
"Fierce conversations are about moral courage, clear requests, and taking action. Fierce is an attitude."

> -Susan Scott from Fierce Conversations



#### **Step One: The Opening**

**Express the purpose**: "The purpose of today is..."



Outline the procedure: "I will tell you what I know about the incident, and then you will tell me what you know."

**Give a time frame**: "Together we will come up with a solution in the next 30 minutes. If we need more time, we will schedule another meeting."

Adapted from Fierce Conversations by Susan Scott

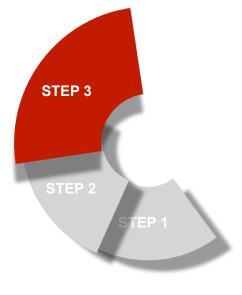
#### **Step Two: The Dialogue**

- Be clear about why this matters.
- When you give negative feedback, expect some in return.
- Know that help is often viewed as a hindrance.
- Write and repeat any statement that is out of line.

Adapted from Fierce Conversations by Susan Scott

**STEP 2** 

#### **Step Three: The Resolution**



- Make it clear that the intent is to resolve the issue.
- Define: Where are we now? What have we learned? How do we move forward?
- End with a plan.
- Memorialize the discussion in writing.

## FINAL THOUGHTS:

- Engaging faculty helps with buy-in, BUT
- You can't wait for everyone to buy-in; you must move ahead with your agenda
- There WILL be resistance, BUT
- Not all resisters are negative
- You must confront the resistance directly and MOST IMPORTANTLY
- Your leadership matters A LOT!!!

# Changing the Culture: Engaging the Parents and the Community

# **Engaging the Parents**

Their beliefs about the school: shaped by their child's success



Ways to engage: How we bring them in How we go to them



## Helping our students AND parents believe!

#### Literacy Focus – Reading, Writing, Speaking, Reasoning Implemented support strategies designed to help ALL students succeed



Changing beliefs: Project Diploma

A roadmap for success at **Brockton High** AND, more importantly, for life AFTER **Brockton High** 





# **BOXER - 2 - BOXER** Seniors in good academic standing

Seniors in good academic standing register for this Independent Study class for credit

Assigned to freshmen classes to with the academic teacher to provide tutoring, mentoring

Assigned to our Access Center to provide tutoring, mentoring

Also can work with neighborhood elementary schools as mentors



What do you celebrate? Here's what we celebrate:

Two important values: 1. Academic excellence

2. Good citizenship Here's how:

# **Academics:**

#### EVERY term Honor Roll assemblies DURING the day:

We perform for the kidsHoliday Concerts



 Organize theme assemblies: Family Feud, The Voice, Minute to Win It, Brockton High Has Talent Maybe
 Rock groups perform

## Scholarship and Awards Assemblies WITH parents

- Scholarship Assemblies
   Medical Interpretation
- Graduation
- Senior AwardsHonor Societies



# Positive message for students We value you!

What do you value and celebrate?

- Boxer Notes
- Boxer of the Month
- Boxer-2-Boxer
- Ballroom Dancing
- Student Faculty games
- Theme Days





# Positive message for students Leadership Opportunities

- Active Student Council
- Various service Clubs
- Mentoring at elementary

school

JROTC





# High Expectations, THEY believe!

#### Amarr:

TRANSFORMING

#### "It's not us against them."

**Terrence:** 

"No one here would let me fail. I know, because I trie



# **Engaging the parents:**



"Hundreds of good ideos, reviews, and resources for educators, parents, and policy leaders." --Joyce L. Epstein, Director of the Center on School, Fairtly, and Community Partnerships, Johns Hopkins University Think about how you engage with parents: Redesign Open House Meetings at other sites

## **Redesigning our Open House:**

- Begin in auditorium Drum line opens, band plays (Rocky, of course) rousing powerpoint and video cheerleading message about why Brockton High is AWESOME!!!
- Parents receive Literacy Charts with questions to ask their child
- Parents fill out raffle forms Every period drawings for prizes
- Parents follow child's schedule, but every period has a Literacy Lesson.
- Evening ends with refreshments in caf with student leaders and extracurricular opportunities available

## **Redesigning the Open House:**

**EXAMPLE:** In period one, the teacher says:

As you know, at Brockton High teachers teach literacy skills to your children in every class, every day. One writing strategy I'd like to share with you is a Quick Write, which is a 3-5 minute writing on a particular topic. So, please take the next five minutes and complete this Quick Write: Please write what you would like me to know about your child. Their interests, likes, dislikes, or anything at all you'd like me to know so I can effectively teach your child.

## Lesson each period:

- Period 1: Quick Write Literacy Lesson
- **Period 2:** Vocabulary Literacy Lesson
- **Period 3:** Reading and Analyzing Visuals Literacy Lesson
- **Period 4:** Developing Speaking Skills Literacy Lesson
- Period 5: Grading Using a Rubric Literacy Lesson

## **Recap the Open House:**

- 1. Begin with a presentation about the school that all parents attend. Engaging, positive, rousing cheerleading message about why your school is AWESOME!!! School focus is shared (20-25 min)
- Parents then follow their child's schedule short periods, school focus reinforced in every class (approx 10 min each class)
- 3. Every period drawings for prizes
- 4. End of the evening refreshments in the caf with student leaders and extra curricular opportunities available

And now the community: Changing the beliefs of the community... When the students achieve, the community believes in the school!

# **Engaging the Community**

# Getting folks to participate in school discussions

# Getting the message out about the school

International Center for Leadership in Education

# **Engaging the Community**

# School Council Restructuring Advisory Committee

# As soon as you enter BHS

International Center for Leadership in Education International Center for Leadership in Education

Think about what visitors see when they enter your school



International Center for
 Leadership in Education

### Positive message to community

- Boxer Roundup
- Weekly radio segment
- Billboard and banners



- Business meetings in the city
- Be your own
   BEST storyteller



### **INVITE PEOPLE IN:**

**Every time you** celebrate, have an assembly, give awards, invite others – political officials, education officials, business leaders...





## **Community events:**

- Veterans' Day assembly
- Holiday concerts
- "Seniors" Prom
- Musical
- Black History







#### **Community events - Businesses:**

- Dress for Success
- Santa Hat Day
- Senior Class Gift of Giving
- Summer of Work and Learning







# Getting the message out!

# A message you want the parents and community to hear!!!

# Where Brockton High will take their children:

# Getting the message out! If we don't share the good news, no one will!!!

Marketing!!!



# Changing the beliefs of the community

# From the city's "cesspool" to the "Jewel of the City" (How cool is that???)



International Center for Leadership in Education

#### Important lessons to remember:

- FOCUS: Determine what YOUR students need and be relentless
- CONSISTENCY: We ALL do it "this" way the power is in the school wide commitment (deliberate practice works!)
- PERSISTENCE: Stay the course too often in education we give up on things too soon (yet another thing...)
- MONITOR: Compare and analyze student work across the school – raise the rigor!
- REPLICATE: Don't reinvent the wheel replicate the process

# FINAL THOUGHT: Making change takes TENACITY, not brilliance!

# If we can do this, anyone can! In 1999 we were called a "cesspool" in our local media. Now we are called the "Jewel of the City."

## WE DO MAKE A DIFFERENCE!!! If we can do this, so can you!



#### Thank You!!!

Sue Szachowicz, Senior Fellow ICLE, Brockton High Principal (retired)

For followup questions contact Lori Eastman at LEastman@leadered.com